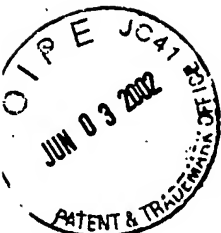


IN THE UNITED STATES PATENT AND TRADEMARK OFFICE



#31A  
7-31-02  
M.L.  
COPY OF PAPERS  
NOT ENTERED  
ORIGINAL FILED

APPLICANT: Francis J. Hildenbrand, Jr., et al. )  
FILED: February 12, 2002 ) Examiner: Not yet assigned  
SERIAL NO. 10/074,139 ) Group Art Unit: 2131  
FOR: METHOD, SYSTEM, AND )  
STORAGE MEDIUM FOR )  
PREVENTING RECURRENCE OF )  
A SYSTEM OUTAGE IN A )  
COMPUTER NETWORK )

PRELIMINARY AMENDMENT

BOX NON-FEE AMENDMENT  
Assistant Commissioner for Patents  
Washington, D.C. 20231

Dear Sir:

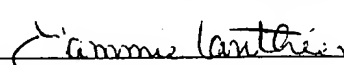
Please enter the following amendment in the above-referenced application prior to examination:

In the Drawings:

N.E.

Figure 1 has been amended with markups shown in red to correct a spelling error in the inventor's name.

Figures 2 and 3 have been amended to include an omission and correction of a section previously described in the specification as filed on February 12, 2002. A clean copy of Figures 1-3 is enclosed. Approval of these corrections is respectfully requested.

United States Postal Service as first class mail in an envelope addressed to: Box Non-Fee Amendment, Assistant Commissioner of Patents and Trademarks, Washington, D.C. 20231 on	
05-16-2002	
(Date of Deposit)	
Tammie Lanthier	
(Name of Person Mailing Paper)	
	05-16-2002
Signature	Date